

Useful Information

Parking

There is a car park adjacent to the building for use by staff and visitors with spaces reserved for people displaying a disabled badge. As there are a limited number of parking spaces we encourage staff, patients and visitors to either walk, cycle or use public transport when visiting the health centre. There is also provision for the parking of bicycles.

Smoking policy

Smoking is not permitted on any NHS premises, including the grounds. Please ensure any smoking pipes, cigarettes and cigars are extinguished before entering the premises.

Pharmacy

The on-site pharmacy provides a complete dispensing service as well as selling a range of over the counter medicines and other products. Advice is available on a wide range of topics from how to treat minor ailments to maintaining a healthy lifestyle - further details on page 11.

Suggestions, compliments and complaints

Receiving complaints and compliments is important to us. They help us to know what we're getting right and what we can improve. In most cases concerns can be resolved quite easily. However, if you feel we have not dealt with the issues you have raised as you would wish, you can make a formal complaint by writing to the Chief Executive, Leeds PCT, North West House, West Park Ring Road, Leeds, LS16 6QG.

Patient Advice and Liaison Service (PALS)

PALS provides confidential non-medical advice about NHS services across the city.

Freephone 0800 052 5270

This leaflet can be made available in larger print, as an audio tape or in other languages.

We can also provide interpreters for languages or signing at your appointment.



**Wortley Beck Health Centre
Ring Road
Wortley
LS12 5SG**

**For GP services from Whitehall Surgery:
Telephone: 0113 30 58150**

**For GP services from Hawthorn Surgery:
Telephone: 0113 29 54770**

**For Children's Services:
Telephone: 0113 30 58028**

**By bus: 42, 60, 61, 62, 63, 63A 66, 67, 80, 88, 90,
90A, X11, X14, 254, 255, X25, 709, 710, 711, 714**

Welcome

On behalf of Leeds Primary Care Trust and Community Ventures (Leeds) Ltd, we would like to welcome you to Wortley Beck Health Centre.

Wortley Beck Health Centre is a new, purpose-built primary care facility located on the Ring Road. We are delighted that patients will now be able to benefit from a range of community-based health services provided in modern facilities.

Wortley Beck Health Centre is owned by Community Ventures (Leeds) Ltd and operated and managed by Leeds Primary Care Trust.

Community Ventures (Leeds) Ltd is a partnership between Leeds Primary Care Trust, Leeds City Council, and Community Health Partnerships which aims to bring together health and social care organisations, local government and private sector companies to deliver a coordinated approach to improve community-based services and facilities.

We hope you are pleased with your modern health centre and are able to benefit from the new services and facilities.

Christine Outram
Chief Executive, Leeds PCT

Nigel Fenny
Chief Executive, Community Ventures (Leeds) Ltd

Freemans Pharmacy

Telephone: 0113 2638822

Pharmacists: Peter Freeman, Clair Wilson

Opening Times: Monday to Friday 8.30 to 6.30
Saturday 9.00 to 12.30

Our Services: Repeat Dispensing
Hayfever/ allergy relief
Holiday and Sun Protection
Pregnancy Testing
Winter Remedies
Electronic Dispensing of Prescriptions
Emergency Hormonal Contraception
Medicine Usage Review
Free Collection and Delivery Service



Useful websites

Leeds Primary Care Trust
www.leedspct.nhs.uk

Leeds Teaching Hospitals Trust
www.leedsth.nhs.uk

Community Health Partnerships
www.communityhealthpartnerships.co.uk

Leeds City Council
www.leeds.gov.uk

Useful Information

Minor Injuries Units

Minor Injuries Units and Walk-in Centres are for patients with less serious injuries, such as sprains, minor burns, cuts and broken bones.

Wharfedale - Minor Injuries Unit (Otley)

Telephone: 0113 392 1647

Opening times: 8.00 am to 11.00 pm seven days a week

St George's Centre - Minor Injuries Unit (Middleton)

Telephone: 0113 392 9800

Opening times: 8.00 am to 10.30 pm, Monday to Friday

The Headrow Walk-in Centre (Central Leeds)

Telephone: 0870 8180003

Opening times: 7.00 am to 7.00 pm, Monday to Friday

NHS Direct

NHS Direct offers free expert health information and advice 24-hours a day. You can access NHS Direct at their website,

www.nhsdirect.nhs.uk, on Freeview channel 108 or via the Sky TV service for advice on what to do if you are ill, if you have health concerns about someone close to you or for information about local health services. Alternatively you can call them on **0845 4647*** for advice. NHS Direct Interactive can be viewed on the web at www.nhsdirect.tv

If English is not your preferred language, you can choose to use a confidential translation service. If you are deaf or hard of hearing and have a text phone, call on **0845 606 4647**

*Calls cost a maximum of 4 pence per minute from a BT landline. The cost of calls from mobiles and other networks may vary. Your service provider may charge a minimum cost per call. For your safety, all calls to NHS Direct are recorded.

General Information

About Leeds Primary Care Trust

Leeds Primary Care Trust (PCT) is responsible for ensuring that the people of Leeds have access to the health services they need, along with directly providing a wide range of community-based services across the city. In addition to directly providing care for local people, we work closely with GP practices, pharmacists, optometrists, dentists, hospital trusts, social services, mental health services and community and voluntary organisations to commission and fund the healthcare they provide to people in Leeds.

Leeds PCT also undertakes a broad range of public health initiatives to improve the health and quality of life for local people.

Our team

The administration staff at Wortley Beck Health Centre are available every day to help you. They make appointments and deal with telephone enquiries.

Construction



January 2007



June 2007



October 2007



December 2007

Children's Services

Child Development Team

Wortley Beck provides a base for the Leeds West/North West Child Development Team. This is an assessment and treatment centre where specialist help is provided for pre-school children (under five years) with developmental difficulties. Our multidisciplinary team of healthcare professionals aim to work alongside families, carers and nursery staff in order to meet the children's various needs. The Child Development Team consists of: consultant paediatricians, physiotherapists, specialist health visitor, clinical psychologists, occupational therapists, nurses, speech and language therapists and an administrator/secretary.

Paediatric clinics and Children Integrated Clinics (CHICs)

These are held at Wortley Beck Health Centre. Children aged 0-18 years can be seen in these clinics with a variety of child development issues or medical issues ranging from mild to complex medical needs. There are also other speciality clinics held including audiology, ophthalmology, orthotic and growth and nutrition.

People you are likely to meet in these clinics include: receptionist, clinic nurse, nursery nurse, paediatrician, student nurses, student doctors, ophthalmologist, orthoptist, physiotherapist and orthotist. In the CHIC's clinic you could see many of the above people and also a nurse practitioner, dietician, asthma nurse, Child and Adolescent Mental Health Services (CAMHS) professional (behaviour specialist).

The growth and nutrition team hold clinics for children with growth and nutrition issues and people you may see in these clinics include: specialist health visitor, dietician, clinical psychologist and paediatrician.

Opening hours
Telephone

Monday to Friday
Reception

8.30am - 5.00pm
0113 30 58028

Community Health Services

District Nursing

District nurses provide nursing treatment and advice to patients who are housebound or who have recently been discharged from hospital. Referrals are received from local hospitals, hospices, GPs, social services, voluntary sector organisations, carers and patients. For further information and for referrals please contact 0113 29 51933.

Health Visiting & Baby Clinics

Health visitors are qualified midwives or nurses who have received additional specialist training and experience in child health, health promotion and education. They work with families as well as the wider local community, promoting healthy lifestyles and addressing concerns about physical and mental well being. They visit mothers when their baby is born and then follow their child's development until they start school. Referral is by your GP.

Primary Care Mental Health Workers

The Primary Care Mental Health Team offer short term support to people with mild to moderate mental health problems. These include depression, anxiety and stress. The team offers individual sessions or the opportunity to access computerised self help. Referrals are currently taken from GPs and other health care professionals.



Artist's impression



Finished building

Photographs courtesy of Miller Construction

Whitehall Surgery
Telephone number: 0113 30 58150

General Practitioners: Dr Amanda Robinson, Dr Pablo Millares-Martin and Dr Nina Amadezro.

Our team also includes a nurse practitioner, two practice nurses and two healthcare assistants.

Appointments available:

Monday and Wednesday 7am - 6pm
Tuesday, Thursday and Friday 8am - 6pm

Appointments can be booked by contacting the reception on 0113 30 58150.

Our services include:

Diabetic clinic
Minor surgery
Baby clinic
Childhood immunisations
Physiotherapy services
Travel immunisations
Counselling services

Hawthorn Surgery
Telephone number: 0113 29 54770

General Practitioners: Dr Peter Shevlin, Dr Kenyatta Gibbs and Dr Natalie Hodgson.

Our team also includes two practice nurses.

Appointments available:

Monday 8.30am - 7.30pm
Tuesday to Friday 8.30am - 5.30pm

Appointments can be booked by contacting Reception on 0113 29 54770

Our services include:

Baby clinic
Ante natal clinic
Childhood immunisations
Counselling service
Telephone advice
Family planning
Travel vaccination and advice
Minor surgery
Physiotherapy services
Health Promotion - asthma, diabetes, heart disease

If you ring your surgery when it is closed you will be transferred to an out-of-hours service or you will receive a message telling you where to phone. If you are not sure about the best way to deal with your symptoms call NHS Direct on 0845 4647.